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Question

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I got hit by a zeroaccess rootkit virus. I was able to clean up the virus and get everything restored except in the process the virus corrupted my forefront install. This is a Win7 32 bit Windows Enterprise machine. I cannot get ForeFront to uninstall or install. When I try to uninstall it from program manager I get an error. When I try to install it I get an error that it is install and another copy cannot be installed. Is there a utility to uninstall a corrupted forefront install?

thanks

Kevin

Friday, June 28, 2013 9:49 PM

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This could be an indicator that zeroaccess is still present. What steps did you take to remove it ?


You would be better off formatting the hard drive and reinstalling Windows. See

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<http://technet.microsoft.com/en-us/library/cc512587.aspx>

Saturday, June 29, 2013 3:27 AM

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