

EXHIBIT 13



Domain Registration with FREE E-mail/ URL Forwarding, Privacy Protection and more...

Username

Password

Blog

Forums

8+1

Status

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24x7 SUPPORT

DOMAINS

WEBSITES + EMAIL

WEB HOSTING

PRODUCTS

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Privacy Policy

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Privacy Policy



Privacy Policy

Disclaimer

Affiliate Program Service

Effective Date: 09/07/2011

Namecheap Inc. ("Namecheap.com") respects your privacy. We have created this privacy statement in order to demonstrate our commitment to you, our customer. This privacy statement discloses the privacy practices for the site www.namecheap.com.

- We do not give 3rd parties access to your personal information other than as outlined in this privacy policy.
- We only send e-mail to you if you have elected to receive it.
- If we determine that any account with us is being used for the purpose of sending spam, we will take action to shut it down as soon as possible.

Namecheap Inc. has been awarded TRUSTe's Privacy Seal signifying that this privacy policy and practices have been reviewed by TRUSTe for compliance with [TRUSTe's program requirements](#) including transparency, accountability and choice regarding the collection and use of your personal information. TRUSTe's mission, as an independent third party, is to accelerate online trust among consumers and organizations globally through its leading privacy trustmark and innovative trust solutions. If you have questions or complaints regarding our privacy policy or practices, please contact us at <http://www.namecheap.com/support> If you are not satisfied with our response you can contact [TRUSTe here](#). The TRUSTe program covers only information that is collected through this Web site.

Since domain name registration information is available to the public, anyone can access it through "whois" searches. At times our customers may have been included within these searches. However, the spam they received does not in any way come from Namecheap.

We will never give any information about you to others without your express permission. Our site uses forms in which you give us contact information (like your name, address, phone number, fax number billing information and e-mail address) so you can create an account, place orders, request information etc. We use your customer information only when it will be important for us to contact you regarding functionality changes to our products, our web site, new services, and special offers we think you'll find valuable, and provide customer service. If you would rather not receive this promotional information please use the "Purpose and Newsletter" account functionality in "My Account -> Manage Profile" to change your preferences any time. Additionally you may follow the unsubscribe instructions contained in the newsletters you receive.

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We also use cookies to store your username if you request to remember your username during login. That information will be used to pre-fill the login form at a later time. If you are referred to our website through an

ad or a partner, we will store the referral information in the cookies.

The use of cookies by our partners, affiliates, tracking utility company and service providers is not covered by our privacy statement. We do not have access or control over these cookies. Our tracking utility company uses session ID cookies to help us improve our site and make your browsing and purchasing experience more enjoyable.

Our third party tracking utility company employs a software technology called clear gifs (a.k.a. Web Beacons/Web Bugs), that help us better manage content on our site by informing us what content is effective. Clear gifs are tiny graphics with a unique identifier, similar in function to cookies, and are used to track the online movements of Web users. In contrast to cookies, which are stored on a user's computer hard drive, clear gifs are embedded invisibly on Web pages and are about the size of the period at the end of this sentence. Our tracking utility company does not tie the information gathered by clear gifs to our customers' personally identifiable information.

Our site also contains links to other third party Web sites. NameCheap.com (www.namecheap.com) is not responsible for the privacy practices or the content of such Web sites. We encourage you to carefully read the privacy statement of any Web site you visit.

Our site has security measures in place to protect the loss, misuse and alteration of the information under our control. We use 128 bit SSL security to encrypt any transmissions when you provide credit card information, personal data, etc. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Web site, you can contact us at support@namecheap.com.

[Sending Emails](#)

We use e-mails to communicate with you, to confirm your placed orders, and to send information that you have requested. We also provide e-mail links, on bottom of most pages and our "Contact" page, to allow you to contact us directly. We strive to promptly reply to your messages.

The information you send to us may be stored and used to improve our site and our products, or it may be reviewed and discarded. However, your information will only be shared with third parties with your explicit permission.

[Only If We Have To](#)

As stated previously in this policy, we will never give out your information without your permission or in ways other than as outlined in this policy. The only exceptions to this are, when we are required by law, in the good-faith belief that such action is necessary in order to conform to the edicts of the law, or we must comply with a legal process served on our web site.

If Namecheap.com is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.

[Changes In Our Practices](#)

If we change our information handling practices or other privacy aspects, we will post those changes on this privacy statement, at least 7 days prior to their implementation. If we make any material changes we will notify you by means of a notice on this Site prior to the change becoming effective. Please review our privacy policies from time to time to know about the changes. We may also try to notify you through e-mail of the privacy changes if necessary.

[Service Providers](#)

We use a credit card processing company to bill users for goods and services. This company does not retain, share, store or use personally identifiable information for any secondary purposes. If you would like to know more about privacy policies of our credit card processing company, you may e-mail us at support@namecheap.com.

[Contests](#)

From time to time our site requests information from users via surveys or contests. Participation in these surveys or contests is completely voluntary and the user therefore has a choice whether or not to respond and disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

[Registrant Contact information](#)

When providing us with registrant contact information we provide you the opportunity to give us the personal information (such as the name, address, email address, phone and fax number) of other individuals (such as the billing or technical contact). If this information changes, or you wish to update it please see "Access to Personally Identifiable Information" below.

Your registrant contacts may email us at support@namecheap.com to request that we remove this information from our database.

[Access to Personally Identifiable Information](#)

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete/deactivate it by making the change on our member information page or by emailing our Customer Support at support@namecheap.com.

[Personal Information Following Termination of Account](#)

When Your NameCheap account is cancelled (either voluntarily or involuntarily) all of your personally identifiable information is placed in "deactivated" status within our corresponding databases. However, you should know that deactivation of your account does not mean your personally identifiable information has been deleted from our database entirely. We will retain and use your personally identifiable information if necessary in order to resolve disputes or enforce our agreements.

[Testimonials](#)

We post customer testimonials on our web site which may contain personally identifiable information. We do obtain the customer's consent via email prior to posting the testimonial to post their name along with their testimonial. If you would like to request the removal of your testimonial from the site contact us at support@namecheap.com.

[Public Forums](#)

Our Web site offers publicly accessible blogs or community forums. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them. To request removal of your personal information from our blog or community forum, contact us at support@namecheap.com. In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.

[Contacting the Web Site](#)

If you have questions or concerns regarding this statement, you can contact Namecheap at support@namecheap.com. You may also contact us at:

Namecheap.com
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USA
support@namecheap.com

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